



The HB&G Building Products Fiberglass Columns Limited Lifetime Warranty is extended to original purchasers of HB&G Fiberglass Columns. This warranty is for the benefit of the original homeowner who purchased the product and is not transferable.

We warrant that the Fiberglass Columns, when properly installed, shall be free of manufacturing defects in workmanship and materials under conditions of normal use and service when properly installed.

If the Fiberglass Columns fail to perform as warranted, HB&G Building Products will provide, at its option, replacement parts or components to the dealer specified by the original purchaser at no cost. HB&G Building Products will not be responsible for installation or labor costs.

#### GENERAL CONDITIONS AND EXCLUSIONS

The HB&G Building Products Warranty is not transferable, and is subject to these general conditions and exclusions:

There are certain conditions or applications over which HB&G Building Products has no control. The HB&G Building Products Fiberglass Columns Warranty does not cover defects or problems as a result of such conditions or applications.

What is not covered:

Damage caused by improper installation, use, applications or maintenance.

Damage caused by environmental conditions or use that exceeds design standards.

Damage caused by accidents, Acts of God, abuse, vandalism or any other external force.

Damage resulting from mishandling in transit if within customer's control.

Modifications to the column by seller or any other party such as splitting the column.

Normal weathering, chalking, fading, atmospheric pollutants or mildew buildup.

Installation or labor costs.

The limited warranties set forth are the only warranties (whether written or oral) applicable to HB&G Fiberglass Columns.

HB&G Building Products makes no other warranties, express or implied and makes no implied warranties of merchantability or fitness for a particular purpose. The remedies stated above are your sole and exclusive remedy and HB&G Building Products will not be responsible for incidental or consequential damages relating to your purchase or use of HB&G Building Products. HB&G Building Products liability shall in all instances be limited to repair, replacement or refund of your original purchase price of the product.

This warranty is only applicable in the United States and Canada. Some states do not allow the exclusions or

limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

#### HOW TO GET HELP IF YOU HAVE A WARRANTY CLAIM

To obtain help with a warranty claim, contact the dealer, distributor or building products supplier where the HB&G Fiberglass Columns were purchased. If after thirty (30) days, you have received no response to your complaint, then contact HB&G Building Products. By Mail: P.O. Box 589, Troy, Alabama, 36082, ATTN: Warranty or email: [warranty@hbgcolumns.com](mailto:warranty@hbgcolumns.com).

Please include the following in your correspondence:

Identify product, date and place of purchase

Description of the problem

Your complete contact information

Once we have received your letter or email, HB&G Building Products will send you a warranty claim form and an instruction sheet that will list the additional information we will need to address your claim.